



GetLinked

Growing together

CALL CENTER AND VIRTUAL ASSISTANTS BUSINESS PROPOSAL

Visit us:
www.getlinkedco.com



Welcome Message



We proudly introduce our company as a bilingual customer service provider. We are excited to showcase a transformative solution that will change the way your company interacts with customers. With our linguistic diversity highly responsible agents, we ensure seamless, exceptional experiences and genuine connections with customers.

Thank you for joining us on this journey.

OSCAR LEON
Founder

About GetLinked

GROWING TOGETHER

GetLinked is a customer service provider offering a wide range of services to optimize your operations, from virtual assistance and customer service representatives to telemarketing and translation services. We help you to keep customers happy while you focus on driving your business forward.

At GetLinked, we understand that customer service is key to any successful business. That's why we strive to provide our customers with the highest quality, fastest and most reliable customer service around.

Vision, Mission & Value



VISION

Our vision is not just about providing customer service; it's about creating meaningful connections, nurturing relationships, and leaving a positive impact on every customer.



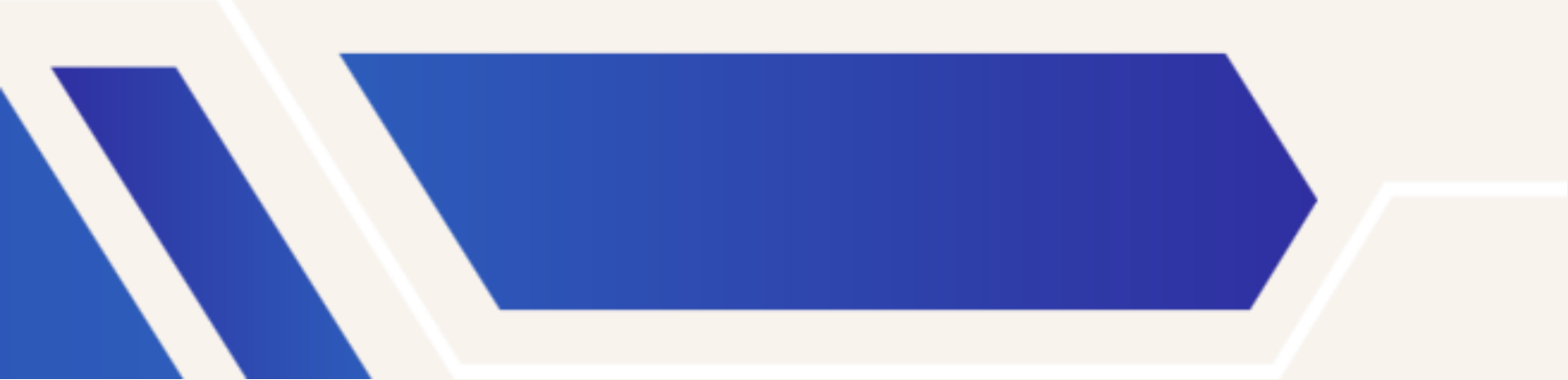
MISSION

To become the perfect partner for your business by providing you with the tools necessary to succeed. With GetLinked, you can rest assured that you'll get the best customer service experience possible for



VALUE

Direct Access to Premium Talent: Leveraging our leadership's academic position at El Salvador's top foreign language university, we handpick top-tier bilingual and trilingual graduates, ensuring superior agent



Our Service

We assign a team of experienced customer service agents dedicated to providing your clients with the best possible solutions to any issue that may arise.

01
CALL
CENTER

02
TELE
MARKETING

03
VIRTUAL
ASSISTANTS

04
TRANSLATION

Call Center



At GetLinked, we pride ourselves in providing a quick and simple solution for your needs. Our customer service team provides multi-lingual support in English, Spanish, and French, tailored to your operational needs. Our services include, but are not limited to:

- Inbound and Outbound Calls
- Email Support
- Live Chat Support
- Contact with providers
- Technical Support

Telemarketing



If sales are what you need, our team will help you reach your goals.

We have a professional team that will ensure your brand or product is top of mind, driving customers to purchase your product or service.

Virtual Assistant



From calendar management and travel logistics to inbox zero and administrative workflows, our Virtual Assistants handle your daily operations so you can focus on scaling your business.

Translation



Our certified translators will make sure your projects are seamlessly translated. If you have personal documents, immigration documents, legal documents, evidentiary documents, etc. requiring translation, let us help you with that. We have wide experience translating documents in different areas.

How we work



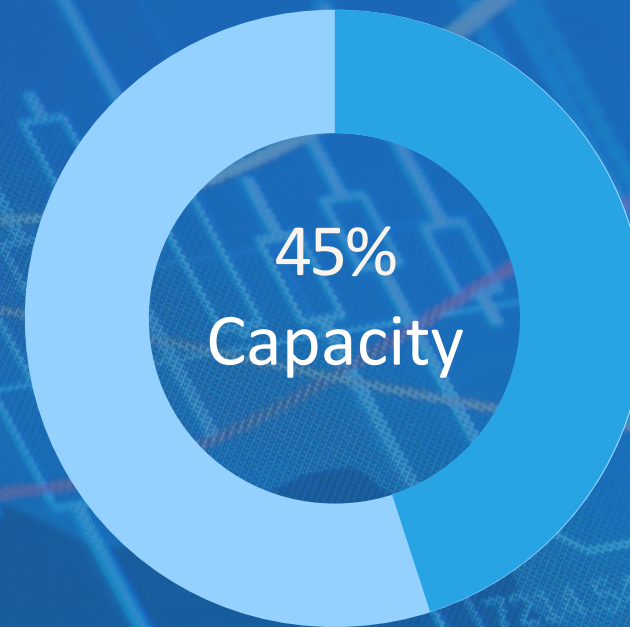
- **Step 1: Discovery & Scoping**
(Understanding your workflows & requirements)
- **Step 2: Talent Selection & Training**
(Matching agents to your SOPs)
- **Step 3: Seamless Go-Live**
(Quality assurance & daily reporting)

Our Plans

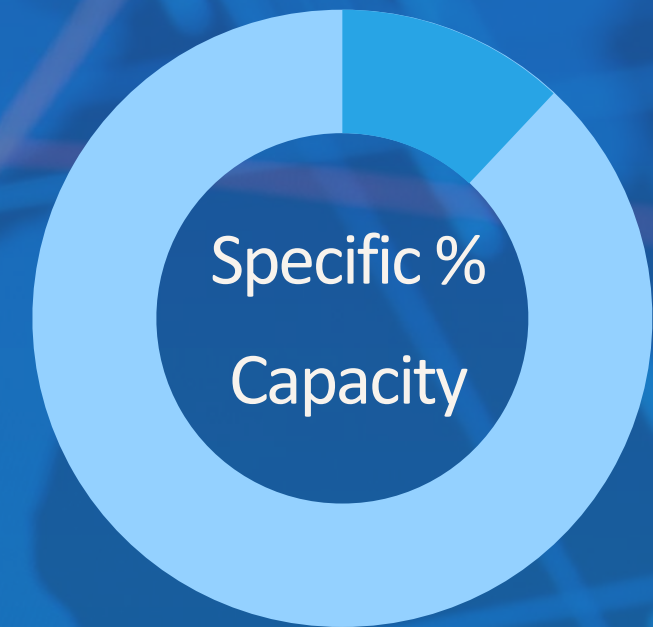
Our plans can be adjusted to your needs. Whether you need full-time agents or looking just to expand your existing coverage, we are here for you.



FULL TIME AGENTS
Starting at \$1,779 USD



PART TIME AGENTS
Starting at \$624 USD



PER HOUR AGENTS
Starting at \$14.00 USD / hour

THANK YOU

We appreciate your interest in our service. If you have any further questions, we'd love to have a Google Meets meeting with you to expand on our proposal. You can also email us info@getlinkedco.com

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